



Mohawk Valley Regional Planning Consortium Board of Directors

March 6th, 2020 10am- 12:30pm



Let's Begin



- Welcome & Introductions
- Approval of December 10th, 2019 Board Minutes
- 4th Quarter 2020 Date change- Suggested dates,
 - 11/13/2020, 11/19/2020

RPC Update:



- Assistant Project Director began January 2020-
Katerina Gaylord
- Capital Region & Long Island RPC Coordinator
positions remains vacant at this time.

Mohawk Valley Board Seats



New Co-chair: Steven Bulger, CEO,
ICAN

Welcome to:

Michelle Zuk-Executive Director,
Family Resource Network

Nicole Bryl- CEO, CHUNNY,

Darcy McElligot, Youth Peer
Advocate

Erinn Eschler, Peer Advocate

Jennifer Pederson, Family Advocate

- **Seats Vacant**

- 6 key partner seats
- Hospital/health system

2020 Planning Survey Results

Lived Experience Workforce



	EXTREMELY IMPORTANT - CONTINUE IN 2020	SOMEWHAT IMPORTANT	NOT SURE	SOMEWHAT UNIMPORTANT	NOT AT ALL IMPORTANT - DISCONTINUE IN 2020	TOTAL	WEIGHTED AVERAGE
Growing the peer workforce (Career fairs, public education, clarifying certification/training pathways)	50.00% 6	41.67% 5	8.33% 1	0.00% 0	0.00% 0	12	1.58
Support and training for peer workforce (Communities of Practice)	58.33% 7	33.33% 4	8.33% 1	0.00% 0	0.00% 0	12	1.50
Support and training for peer supervisors (Supervision Learning Collaborative)	41.67% 5	41.67% 5	16.67% 2	0.00% 0	0.00% 0	12	1.75
Growing the peer workforce specifically Youth Advocates.	58.33% 7	33.33% 4	8.33% 1	0.00% 0	0.00% 0	12	1.50

2020 Planning Survey Results- Adult HARP/HCBS/HH



	EXTREMELY VALUABLE - CONTINUE IN 2020	SOMEWHAT VALUABLE	NOT SURE	NOT VERY VALUABLE	NOT AT ALL VALUABLE - DISCONTINUE IN 2020	TOTAL	WEIGHTED AVERAGE
Health Home, HARP, HCBS data tracking and analysis	8.33% 1	50.00% 6	41.67% 5	0.00% 0	0.00% 0	12	2.33
Tracking outcomes of state HCBS access initiatives (infrastructure funds, RCAs)	8.33% 1	50.00% 6	41.67% 5	0.00% 0	0.00% 0	12	2.33
Data tracking regarding 60 minute services & maximum 60 mile reimbursement	8.33% 1	41.67% 5	50.00% 6	0.00% 0	0.00% 0	12	2.42
Collaboration to increase HCBS utilization	25.00% 3	41.67% 5	33.33% 4	0.00% 0	0.00% 0	12	2.08
Mohawk Valley Best Practices regarding Forensics and Behavioral Health Follow- up	16.67% 2	25.00% 3	58.33% 7	0.00% 0	0.00% 0	12	2.42

2020 Planning Survey Results- Children & Families



	EXTREMELY IMPORTANT	IMPORTANT	NOT SURE	NOT THAT IMPORTANT	NOT AT ALL IMPORTANT	TOTAL
Tracking hospitalization/ED visits for children receiving HCBS	41.67% 5	41.67% 5	16.67% 2	0.00% 0	0.00% 0	12
Capturing actual CFTSS and HCBS provider capacity	58.33% 7	33.33% 4	8.33% 1	0.00% 0	0.00% 0	12
Gathering input from C-YES referring entities-workflow and average turn around time.	50.00% 6	25.00% 3	16.67% 2	0.00% 0	8.33% 1	12
Learning about Children's ACT Pilot and possibly advocating for expansion	58.33% 7	16.67% 2	25.00% 3	0.00% 0	0.00% 0	12
The lack of true respite services for Children within the region and the impact on cost of care and hospitalizations	75.00% 9	16.67% 2	8.33% 1	0.00% 0	0.00% 0	12

2020 Planning Survey Results-

To best leverage the unique group of stakeholders convened by the RPC, tell us what you would most like to hear from each group as we address these issues in 2020.



Managed Care Organizations-

- Social Determinant Contracting
- The Value of Peer Deliver Services
- Outcome reports & effectiveness of service delivery
- How MCOs can improve communication with providers
- Value Based Contracting initiatives/measures

Director of Community Services-

- DCS Attendance
- What are the priorities seen for the counties & what are the plans to increase the quality of services provided?
- County problem issues & initiatives to coordinate care
- Integration of services at the county level
- Population health issues & focus areas

2020 Planning Survey Results- Individual Stakeholder Report Out



OMH/OASAS Licensed Providers-

- How do you plan to continue to assure the increase in the quality of services provided?
- Service Delivery Barriers & Gaps in care
- Best practices in accepting new referrals and maintain openings for psychiatry med mgt (MAT)
- Capacity
- Trends, capacity, workforce issues, program concerns

Peer, Family, & Youth-

- What challenges are you facing in the delivery of your services and what plans do you have for continuous quality improvement?
- Better define role and significance of peer support
- Best practices for partnering with community providers and hospitals to decrease admissions/readmissions
- Capacity

2020 Planning Survey Results- Individual Stakeholder Report Out



Hospitals/Health Homes/FQHC-

- Integration of care between mental health and primary care
- How can community providers work with and help hospitals in the overall continuum of care
- Utilization/referral patterns for outpatient services, programs
- Capacity, trends, workforce

Key Partners-

- Bridge areas. What can we be working on together.

2020 Planning Survey Results- Individual Stakeholder Report Out



Regional State Partners –

- How the lack of new funding for programs is going to impact programs growth. The RPC's were the vision of the State, however how are they supporting services that actually exist instead of creating new programs?
- Do you have plans to increase prevention services and supports?
- updated guidance, data & new initiatives
- continued changes in NYS issued guidance and best practices in all areas of MRT across the state
- Regional needs
- Regulatory updates, trending areas of concern statewide, focus areas, and outcomes

Leadership-

- Updates of key priority areas
- Action oriented
- Compiling of state agenda and vision of the RPC

2020 Planning Survey Results- VBP



- More face to face multiple day training's on documentation and goals
- tracking of data as they relate to HEDIS metrics and a robust BI platform.
- Would be beneficial to hear from the MCOs on what the expectations are for how measurements are tracked/captured. How entities measure/track outcomes can be different. Does this matter?
- What hospitals and CBOs are doing in the area of VBP and how it can be applied to others.
- Yes, it is helpful to understand what the payers are measuring and to support alignment whenever possible.

2020 Planning Survey Results-

Any other areas related to Medicaid



- How adding a bunch of new providers is going to impact existing providers.
- What other service gaps or populations that need attention?
- Lack of housing and increase in VBP arrangements for BH/SUD services across all spectrums.

Children & Families Subcommittee Update



- CFTSS- Lack of understanding of services, designation list cumbersome, Capacity Management- long waitlists/referral list. Families sit on these list and have a need. Soft limit caps.
- HCBS-CFTSS easier referral. Splintering of services/not knowing what is available. Not enough providers in the area. High risk are the hardest connect with. Look at Team Meetings/conference as a billable service
- HH/CM-Different people in and out of families life. Decrease in provider/family contact, Lack of providers. Too many people no clarity on title/role.
- CFTSS/HCBS Provider Survey- paint picture of availability
- Map out steps from referral to receiving HCBS demonstrate what the family goes through. Documentation barrier
- Lack of respire services within the MV, Children's ACT, Safety nets for non Medicaid children
- Next Meeting: April 16th, 2020 10am- 12:30p. Location: Travel Lodge in Little Falls, NY. Will invite DSS for Foster Care July 1st roll out.

Children & Families Subcommittee Statewide Feedback



- Positives: more connection made between providers and CMA.
- CYES- Time frame, lack of relationship, and understanding of workflow
- Burden of documentation
- Capacity vs reality. Slots are designated but lack of staffing to provide services
- 6500 slots – is this miscalculated data?
- There is a need for improvement on coordination & assessment. System is process driven that children are lost in the paperwork. Children & Families are in need but the documentation required to start service is quite lengthy/time consuming
- Certain documents do not require a parent or guardian signature with important key demographic information missing as well.
- CM continue to help with process when with CYES
- Higher CFTSS than HCBS due to ease

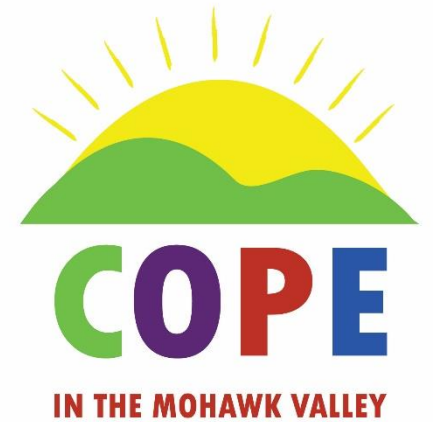


Health Home/HARP/HCBS Workgroup Update

- Require a Board Member Co-Lead
- Direction from the Board Survey Results?

COPE Update

- Where do we go? Restructure, revision, & focus with survey results?
- Chair suggestion/nomination?



May 21, 2020- Spring Co-Chairs



- Is there an item we would specifically bring to the table?
 - Informed Dialogue? Vetted issue?
 - Further Due diligence required



**Office of
Mental Health**

Central Office

Presented by Joe Simko

- Know Your MCO event
- Care Coordination

Future Meetings



In Planning:

- Integrated Primary Care Webinar

Board Meeting Schedule:

- Friday, March 6th 2020, 10am-12:30pm
- Friday, June 10th, 2020, 10am-12:30pm
- Friday, September 4th, 2020, 10am-12:30pm

Open Floor

➤ Open Floor- questions, comments, concerns

